

Blackberry Mobile Banking Instructions

In order to enroll in Mobile Banking, you must be enrolled in CU Online Banking.

Downloading the Mobile Banking Application

To download the Impact CU Mobile Banking Application, search “Impact” in the Blackberry App World.

If you have any questions on how to download applications through the Blackberry App World, please refer to www.blackberry.com for further instructions.

Registering the Blackberry device

1. Log in to CU Online on our website.
2. Click on the ‘Mobile Banking’ link in the top menu bar.
3. Select the ‘Blackberry’ radio button next to Device Type as shown below.



Device Type : BlackBerry iPhone Android
Device ID :
Mobile No. : (xxx-xxx-xxxx)

4. On your mobile device, go to Options and select Status. Find the PIN number.
5. Click on the Device ID box and type in the PIN number.
6. Enter the Mobile Number of your device in the box. (*This step is optional.*)
7. Click Register.
** You will then see a new section at the bottom of the Mobile Banking registration page with your device information. This is where you can unregister your device at any time.
8. You can now sign into Mobile Banking using your Impact Credit Union member number and CU Online password.

If you need assistance, please contact us at 419-547-7781.